

Patient Dental & Medical Health History Information

To our patients: Please know that we may ask follow-up questions to make sure we have all of the information we need in order to treat you.

PATIENT INFORMATION			
Last Name:		First Name:	
Home Phone:		Cell Phone:	
Email Address:		Work Phone:	
Mailing Address:		City:	State: Zip:
Date of Birth: / /		Gender:	
Occupation:			
Emergency Contact: Name:		Relationship:	Phone:
If you are completing this form for another person, what is your name and relationship to that person? Name: _____ Relationship: _____ If executing this form as the patient's personal representative, I represent and warrant that I have full legal right and authority to consent to the performance of any procedure(s) on this patient. If for any reason I no longer have such legal right and authority, I will immediately notify the practice in writing.			
DENTAL HISTORY & SYMPTOMS			
What is the reason for your visit today?			
Are you currently experiencing any dental pain or discomfort? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, where?			
When was your last dental exam? / /		What was done at that appointment?	
When was the last time you had dental x-rays taken?			
Please mark an "X" in the box ONLY if this applies to you.			
Is it hard to open your mouth?		<input type="checkbox"/>	
Does it hurt to chew, bite or swallow?		<input type="checkbox"/>	
Do your gums bleed when you brush or floss your teeth?		<input type="checkbox"/>	
Have you ever had periodontal (gum) treatments like scaling and root planing?		<input type="checkbox"/>	
Do you have, or have you ever had, any sores or growths in your mouth?		<input type="checkbox"/>	
Do you clench or grind your teeth?		<input type="checkbox"/>	
Does your jaw click, pop or hurt?		<input type="checkbox"/>	
Do you have earaches or neck pains?		<input type="checkbox"/>	
Does dental treatment make you nervous?		<input type="checkbox"/>	
Have you ever experienced any of these sleep-related breathing disorders?		<input type="checkbox"/>	
<input type="checkbox"/> Mouth breathing <input type="checkbox"/> Snoring <input type="checkbox"/> Trouble breathing during sleep		Have you ever had a serious injury to your head or mouth?	
		<input type="checkbox"/> If yes, please describe what happened and when it happened: _____	
		Have you ever had problems with dental treatment in the past?	
		<input type="checkbox"/> If yes, please describe what happened: _____	
		Have you ever had a reaction to, or problem with, dental anesthesia?	
		<input type="checkbox"/> If yes, please describe what happened: _____	
		Are you unhappy with your smile?	
		<input type="checkbox"/> If yes, why? Please mark all that apply: <input type="checkbox"/> The color of your teeth <input type="checkbox"/> The shape of your teeth <input type="checkbox"/> The position of your teeth <input type="checkbox"/> Other. Please describe: _____	
MEDICATIONS & OTHER PRODUCTS/SUBSTANCES			
Please use an "X" to mark your answers to the following questions. Yes No ?			
Are you taking any blood thinners (such as Coumadin, Warfarin, rivaroxaban (Xarelto®), dabigatran (Pradaxa®), clopidogrel (Plavix®), heparin or aspirin)?			
If yes, what medication are you taking? _____ <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			
Are you taking any medication to treat osteoporosis or Paget's disease?			
Some commonly-prescribed drugs include alendronate (Fosamax®), risedronate (Actonel®), ibandronate (Boniva®), zoledronate (Reclast®), and denosumab (Prolia®). <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			
If yes, what medication are you taking? _____ <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			
Are you taking, or scheduled to take, an IV medication to treat bone pain, hypercalcemia or skeletal complications resulting from Paget's disease, multiple myeloma or metastatic cancer?			
Some commonly-prescribed drugs include denosumab (Xgeva®), pamidronate (Aredia®) or zoledronate (Zometa®). <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			
If yes, what medication are you taking? _____ How many years have you been taking it? _____ <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			
Are you taking hormonal replacements ?			
Do you use any form of tobacco or nicotine products (cigarettes, cigars, snuff, chew, bidis)?			
Do you use vaping products ?			
How many alcoholic beverages do you have per week? _____			
Do you use controlled substances (drugs), including marijuana, for either medicinal or recreational reasons?			
If yes, what substances? _____ If yes, how often is your use? <input type="checkbox"/> Daily <input type="checkbox"/> Several times per week <input type="checkbox"/> Weekly <input type="checkbox"/> Occasionally			
Was the substance prescribed by a doctor? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, for what reason(s)? _____			
Do you take any other prescriptions and/or over-the-counter medicine(s), vitamins, herbs and/or supplements ?			
If yes, please list them here and include information about how much and how often you use each one. _____			
WOMEN ONLY: Are you:			
Taking birth control pills ?			
Pregnant? If yes, number of weeks: _____ <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			
Nursing? If yes, number of weeks: _____ <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			

ALLERGIES Please use an "X" to mark your answers to the following questions.

Are you allergic to or have you had an allergic reaction to:	Yes	No	?		Yes	No	?
Aspirin	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Sulfa drugs such as sulfamethoxazole-trimethoprim (Septra, Bactrim),			
Barbiturates, sedatives or sleeping pills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	erythromycin-sulfisoxazole, sulfasalazine (Azulfidine), erythromycin-			
Codeine or other narcotics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	sulfisoxazole (Eryzole, Pediazole) glyburide (Diabeta, Glynase PresTabs),			
Hay fever/seasonal allergies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	dapsone, sumatriptan (Imitrex), celecoxib (Celebrex), hydrochlorothiazide			
Iodine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(Microzide) and furosemide (Lasix)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Latex (rubber)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local anesthetics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Please describe any "Yes" answers and include information about your experience.			
Metals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Penicillin or other antibiotics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				

MEDICAL & SURGICAL HISTORY

Date of last physical exam: / /	What is your normal blood pressure (systolic, diastolic)?
Doctor's Name: _____	Phone: _____

Please use an "X" to mark your answers to the following questions.

	Yes	No	?
Are you in good physical health?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are you currently being seen or treated by a physician?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Has a physician or previous dentist recommended that you take antibiotics before having dental work done?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have you had a serious illness, operation or been hospitalized in the past 5 years?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have you had any type (either total or partial) of joint replacement surgery (such as for a hip, knee, shoulder, elbow, finger, etc.)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have you had a heart valve replacement or heart surgery ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have you had an organ or bone marrow/stem cell transplant ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have you traveled internationally within the last 30 days	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have you had a fever (100.4°F or above) in the last 72 hours?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If you answered yes to any of the above, please explain: _____			

MEDICAL HISTORY SPECIFIC Please use an "X" to mark your answers to the following questions.

Do you have, or have you been diagnosed with, any of the following conditions?			
	Yes	No	?
Heart (Cardiac) Health			
Pacemaker/implanted defibrillator	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Artificial (prosthetic) heart valve	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Previous infective endocarditis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Congenital heart disease (CHD)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Unrepaired, cyanotic CHD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Repaired (completely) in last 6 months	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Repaired CHD with residual defects	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arteriosclerosis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Coronary artery disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Congestive heart failure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Damaged heart valves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Heart attack	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Heart murmur/rhythm disorder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rheumatic heart disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stroke	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Breathing (Respiratory) Health			
Asthma (COPD)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bronchitis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Emphysema	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sinus trouble	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tuberculosis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cancer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Type: _____			
Date of diagnosis: _____			
Chemotherapy: _____			
Radiation treatment: _____			
Blood (Circulatory) Health			
Anemia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Blood transfusion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If yes, date: _____			
Hemophilia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
High or low blood pressure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brain (Neurological)/Mental Health			
Anxiety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Depression	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Epilepsy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mental health disorders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Neurological disorders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Post-traumatic stress disorder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Traumatic brain injury or concussion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Autoimmune Disease			
AIDS or HIV Infection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lupus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Digestive Health			
Gastrointestinal disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G.E. reflux/persistent heartburn (GERD)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stomach ulcers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eye (Vision) Health			
Glaucoma	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other			
Arthritis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chronic pain	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diabetes (type I or II)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eating disorder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Frequent infections	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Type of infection: _____			
Hepatitis, jaundice or liver disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Immune deficiency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kidney problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Malnutrition	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Osteoporosis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rheumatoid arthritis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sexually transmitted infection (STI)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Thyroid problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any disease, condition, or problem that's not listed here? If so, please explain. _____

MEDICAL SYMPTOMS/GENERAL Please use an "X" to mark your answers to the following questions.

In the past 30 days, have you:	Yes	No	?		Yes	No	?		Yes	No	?
had pain or tightness in the chest?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	found it hard to catch your breath?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	experienced vomiting, diarrhea, chills,			
coughed up blood or had a cough that				had a high fever (greater than 101.5°F) for				night sweats or bleeding?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
lasted longer than 3 weeks?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	no reason?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	had migraines or severe headaches?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
been exposed to anyone with tuberculosis?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	noticed a change in your vision?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
had a rapid or irregular heart beat?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	fainted for no reason?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				

NOTE: It's important for both the doctor and patient to talk honestly about the patient's health before dental treatment starts.

I have answered the above questions completely, accurately and to the best of my ability.

Signature of Patient/Legal Guardian: _____ Date: _____

FOR COMPLETION BY DENTIST

Comments: _____

Office Use Only: ☐ Medical Alert ☐ Premedication ☐ Allergies ☐ Anesthesia

Reviewed by: _____ Date: _____

ROBERT T. SVEN, D.D.S., LTD.

A General Family Dental Practice

Antioch Dental Center

439 Lake Street

Antioch, IL. 60002

For Appointments Call
(847) 395-3250

Insurance and Billing
(847) 395-3493

PAYMENT POLICY

Dear Patient:

We at Robert T. Sven, D.D.S., LTD. Are proud to be a part of a team whose primary mission is to deliver the finest and most comprehensive dental services available today. In order to assist you with this investment we are providing the following options from which you can select a plan that best meets your financial needs.

- **Cash:** Including money orders and personal checks.
- **Credit Cards:** Visa, Master Card, Discover and American Express

Insurance: We understand the value of insurance benefits and will assist you in obtaining your maximum benefits. Due to the many variables in insurance policies, it is no longer an easy task to interpret each individual policy. Although we try to stay abreast of the insurance industry, it is not always possible. Therefore, we encourage you, the patient to please check with your insurance company about your individual benefits. It is your responsibility to know your individual coverage. Please remember, dental insurance policies are between the patient and the insurance company; not the insurance company and the doctor.

We will process your insurance claim for you and estimate your deductible and the portion that is not covered by insurance. That **amount is due at the time of treatment** and may be paid by any of the options listed above. Our estimates are in no way a substitute for your insurance company's final say and could, therefore, change your amount due our office.

We will be happy to work with you to plan the most appropriate arrangements for your budget. Failure to comply with the above mentioned will result in your account being sent to a collection agency. Besides being responsible for the account balance, you will also be responsible for all fees associated with the collection of your balance.

Sincerely,

Robert T. Sven, D.D.S., LTD.

I agree to pay for my dental services as outlined in the payment policy above.

Print Patient Name

Date

Signature of Patient or Guardian

Relationship to Patient

Robert T. Sven, D.D.S., LTD.
Antioch Dental Center
439 Lake Street
Antioch, IL 60002

847-395-3250

ACKNOWLEDGMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

You May Refuse to Sign This Acknowledgment

I have received a copy of this office's Notice of Privacy Practices from

Robert T. Sven, D.D.S., LTD, Antioch Dental Center.

Please Print Name

Signature

Date

For Office Use Only

We attempted to obtain written acknowledgment of receipt of our Notice of Privacy Practices, but acknowledgment could not be obtained because:

- ☐ Individual refused to sign
- ☐ Communication barriers prohibited obtaining the acknowledgment
- ☐ An emergency situation prevented us from obtaining acknowledgment
- ☐ OTHER:

Reproduction and use of this form by dentists and their staff is permitted. Any other use, duplication or distribution of this form by any other party requires the prior written approval of the American Dental Association.

This Form is educational only, does not constitute legal advice, and covers only federal, not state, law (August 14, 2002).

Robert T. Sven D.D.S., LTD.

Antioch Dental Center

NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY.

THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.

OUR LEGAL DUTY

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect 12/07/02, and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this Notice and make the new Notice available upon request.

You may request a copy of our Notice at any time. For more information about our privacy practices, or for additional copies of this Notice, please contact us using the information listed at the end of this Notice.

USES AND DISCLOSURES OF HEALTH INFORMATION

We use and disclose health information about you for treatment, payment, and healthcare operations. For example:

Treatment: We may use or disclose your health information to a physician or other healthcare provider providing treatment to you.

Payment: We may use and disclose your health information to obtain payment for services we provide to you.

Healthcare Operations: We may use and disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing or credentialing activities.

Your Authorization: In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

To Your Family and Friends: We must disclose your health information to you, as described in the Patient Rights section of this Notice. We may disclose your health information to a family member, friend or other person to the extent necessary to help with your healthcare or with payment for your healthcare, but only if you agree that we may do so.

Persons Involved In Care: We may use or disclose health information to notify, or assist in the notification of (including identifying or locating) a family member, your personal representative or another person responsible for your care, of your location, your general condition, or death. If you are present, then prior to use or disclosure of your health information, we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up filled prescriptions, medical supplies, x-rays, or other similar forms of health information.

Marketing Health-Related Services: We will not use your health information for marketing communications without your written authorization.

Required by Law: We may use or disclose your health information when we are required to do so by law.

Abuse or Neglect: We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, or domestic violence or the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

National Security: We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorized federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institution or law enforcement official having lawful custody of protected health information of inmate or patient under certain circumstances.

Appointment Reminders: We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, postcards, or letters).

PATIENT RIGHTS

Access: You have the right to look at or get copies of your health information, with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practicably do so. (You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information listed at the end of this Notice. We will charge you a reasonable cost-based fee for expenses such as copies and staff time. You may also request access by sending us a letter to the address at the end of this Notice. If you request copies, we will charge you \$0.25 for each page, \$20.00 per hour for staff time to locate and copy your health information, and postage if you want the copies mailed to you. If you request an alternative format, we will charge a cost-based fee for providing your health information in that format. If you prefer, we will prepare a summary or an explanation of your health information for a fee. Contact us using the information listed at the end of this Notice for a full explanation of our fee structure.)

Disclosure Accounting: You have the right to receive a list of instances in which we or our business associates disclosed your health information for purposes, other than treatment, payment, healthcare operations and certain other activities, for the last 6 years, but not before April 14, 2003. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests.

Restriction: You have the right to request that we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in an emergency).

Alternative Communication: You have the right to request that we communicate with you about your health information by alternative means or to alternative locations. {You must make your request in writing.} Your request must specify the alternative means or location, and provide satisfactory explanation how payments will be handled under the alternative means or location you request.

Amendment: You have the right to request that we amend your health information. (Your request must be in writing, and it must explain why the information should be amended.) We may deny your request under certain circumstances.

Electronic Notice: If you receive this Notice on our Web site or by electronic mail (e-mail), you are entitled to receive this Notice in written form.

QUESTIONS AND COMPLAINTS

If you want more information about our privacy practices or have questions or concerns, please contact us.

If you are concerned that we may have violated your privacy rights, or you disagree with a decision we made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may complain to us using the contact information listed at the end of this Notice. You also may submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the address to file your complaint with the U.S. Department of Health and Human Services upon request.

We support your right to the privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

Contact Officer: Cissy Nelson

Telephone: 847/395-3261

Fax: 847/395-4045

E-mail: RTSvenDDS@aol.com

Address: 439 Lake Street, Antioch, IL, 60002-1472

ROBERT T. SVEN, D.D.S., LTD.

A General Family Dental Practice

439 Lake Street
Antioch, IL 60002
(847)395-3250

Robert T. Sven, D.D.S.
President

To: Our Patients
From: Dr. Robert T. Sven

Considering the ongoing concerns involving disease transmission, I feel it is important to let you know how unique our office is and, especially, how committed we are to our Infection Control Program.

In order to continue to offer you maximum protection, my staff and I have been trained in the latest techniques on Infection Control. All instruments and handpieces are heat sterilized, and our autoclaves are routinely tested to insure that sterility is maintained.

Our sterilization procedures are reevaluated on a routine basis to guarantee that we meet, if not exceed, the most current Government Regulations. In addition, we provide each of our patients with their own individually wrapped, sterile instrument pack and protective covers.

These procedures, while essential to delivering high quality dental care, have dramatically increased the cost of providing dental services. While the process of increasing fees might be the most simple solution, it may not be the most fair to you. It could cause your "per visit fee" to increase disproportionately, depending upon the number of procedures performed at each visit.

In order to continue to offer you maximum protection without implementing a drastic, and perhaps unfair increase in our current fees, a modest charge of \$7.00 per visit for Prophylaxis (cleanings), and \$10.00 per visit for operator treatment such as : Operative (fillings), Crown and Bridge, Extractions, Root Canals and Oral Surgery will be in effect. While dental insurance companies may acknowledge this fee, they may not elect reimbursement at this time. We suggest that you ask your employer to request that this essential procedure for protection be covered in your plan.

We are proud to continue to offer you the highest quality care, combined with maximum protection. At your next visit, please ask us to show you the types of sterilization procedures we regularly provide for all our patients. We appreciate the confidence you have placed in us, and we will continue to care for your health and safety as we serve your dental needs.

Best wishes for your continued good health.

ROBERT T. SVEN, D.D.S., LTD.

A General Family Dental Practice

439 Lake Street
Antioch, IL 60002
(847)395-3250

Robert T. Sven, D.D.S.
President

NEW TECHNOLOGY

To: Our Patients

From: Dr. Robert T. Sven

We are using an Argon Laser to bond and harden composite (white) fillings to the tooth. The Argon Laser helps us to produce a superior filling.

We have now started to use another laser that is called the Continuum. It has recently been approved by the FDA for the removal of decay on hard tissue, and we are the first in our state to have this technology. There is no loud drilling, no vibration and, in most cases, no anesthetic or shot needed with this laser. This is due to the mechanics of the way the laser removes hard tissue of enamel, resulting in a more comfortable procedure. Because of this the laser works best on small, new cavities. In order to receive the most benefit from this new technology, it is very important to have frequent maintenance visits so that cavities are detected early.

The Continuum Laser will not completely replace the drill. At this time, access to all teeth is limited and removal of silver fillings will need the aid of the conventional drill. However, as technology progresses, so will the use of lasers in our practice.

A third laser has been implemented called the Diode. This laser is used on the soft tissue of the mouth. The Diode eliminates the need of a scalpel which makes procedures more comfortable. We have been informed by many of our patients that with the Diode Laser the healing process has been virtually pain-free.

Other benefits offered includes Computed Dental Radiography (CDR). CDR reduces radiation exposure by ninety percent. This method is also environmentally friendly because it eliminates the chemicals required to develop the x-ray and preserves the life of the x-ray reducing the risk of fading.

Please be assured that performing dentistry in the most comfortable way available for the patient will continue to be my priority.

